## Uputstvo za resetovanje passworda pomoću linka Reset password

Other user

Deserver

Reset password

Sign in to: TELECOM

Za uposlenike BH Telecoma je omogućeno manuelno otključavanje account-a uz pomoć linka Reset password koji se nalazi ispod polja za unos passworda na početnom ekranu, kao na slici ispod;

Da biste mogli koristiti ovaj način otključavanja, potrebno je da registrujete broj mobitela u Azure AD prema uputstvu koje je postavljeno na linku <u>https://www.bhtelecom.ba/ict-usluge/microsoft-business-suite/#uputstvo</u>, kako bi se izvršila autorizacija user-a.

Ukoliko ste navedeno ranije obavili, možete kliknuti na link Reset password, sačekajte da se pojavi ekran sa poljem u koje upisujete svoj username u obliku <u>username@bhtelecom.ba</u>

Begin by entering your work or s	chool account.			
amirb@bhtelecom.ba		×		
			Next	Cancel

Nakon što ste unijeli username, kliknete na polje Next, dobijete sljedeći ekran gdje odaberete I forgot my password, ukoliko ste zaboravili password;



...ili kliknete na I know my password, but still can't sign in, ukoliko znate password ali ne možete pristupiti vašem account-u, kao na slici ispod;

Get back into your account	6h ***
Get back into your account	
why are you having trouble signing in?	
O I forgot my password	
R I know my password, but still can't sign in	
Choose this option to keep your existing password and unlock your account	
	Alex

Klikom na Next otvara se sljedeći ekran;

Ger back into your accoul	nt	
Please choose the contact method we	should use for verification:	
Text my mobile phone	~	
What phone number would you like to	use for verification?	
**********00	~	
in order to protect your account, we nee your complete mobile phone number (** below. You will then receive a text messa verification code which can be used to re account	ed you to enter ********00) sge with a eset your	
Enter your phone number		
Enter your phone number	Ţ	
Enter your phone number		
Enter your phone number	Ð	
Enter your phone number		

Izaberete Text my mobile phone i unesete broj mobitela prijavljenog u Azure AD, kliknete na Next, sačekate da dobijete SMS sa kodom koji unesete u polje Enter your verification code.

Please choose the contact method we should use for verification:						
Text my mobile phone	~					
We've sent you a text message containing a verification code to your phone.						
Enter your verification code						
Try again						
Contact your administrator						

Nakon što ste unijeli verifikacioni kod, kliknete na Next i kada dobijete završni ekran, slika ispod, kliknete na Finish.

Get back into your account	6h***
Your account has been unlocked	
	Finish

Pojavljuje se početni ekran, Vaš account je otljučan i možete pristupiti logiranju.

\*Napomena – Nakon što unesete broj mobitela i kliknete na Next, a kod za autentifikaciju ne dobijete u roku od 15 sekundi kliknite na Try again.