BH Telecom JSC Sarajevo Environmental Protection Policy

BH Telecom JSC Sarajevo has paid a special attention to environmental protection and recognizes effects of its business operations on the surroundings. This Policy is intended for showing the concern about environmental protection, as well as the high level of responsibility toward the community.

In order to protect environment, BH Telecom JSC Sarajevo is committed to the following:

• business operations pursuant to environmental protection laws and regulations;

• identification of relevant environmental aspects and definition of environmental protection objectives and their implementation;

• reconsideration of environmental protection aspects and objectives as planned and if necessary, in order to reduce negative company's effects on environment;

• pollution prevention resulting from reduction and elimination of pollutant emissions, resources and energy savings, waste reduction, reuse and recycling;

• research of potential business initiatives and partnerships, offering solutions and contributing to energy efficiency and increased utilization of renewable energy;

• procurement of goods and services according to environmental protection principles;

• making influence on the suppliers through introduction of environmental protection provisions in the contracts for the purpose of establishing an accountable environment management system;

• conducting various activities in terms of information, education, motivation and initiation of active engagement of our employees, users and general public with a view to preventive acting, changing their habits and joining the company in its efforts to improve effects on environmental protection;

• support to projects and initiatives aimed at raising general public awareness about importance of environmental protection;

• identification of environmental risks during projection and implementation of infrastructure works.

The Management and all employees of BH Telecom JSC Sarajevo have fully supported this Environmental Protection Policy.

General Manager

Sedin Kahriman, MS.Tr.&Comm.

Sarajevo, October 2020