

# CERTIFICATE

Management system as per  
**ISO 9001 : 2015**

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**BH TELECOM d.d. Sarajevo**  
Franca Lehara 7  
71000 Sarajevo  
Bosnia and Herzegovina



**with the locations according to the annex**

operates a management system in accordance with the requirements of ISO 9001 : 2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**Provision of telecommunications and other services via fixed and mobile networks**

Certificate Registration No. 44 100 081747  
Audit Report No. 10023738

Valid from 2023-11-18  
Valid until 2026-11-17  
Initial certification 2008

  
Certification Body  
at TÜV NORD CERT GmbH

Zagreb, 2023-11-15

## ANNEX

to Certificate Registration No. 44 100 081747  
ISO 9001 : 2015

**BH TELECOM d.d. Sarajevo**  
Franca Lehara 7  
71000 Sarajevo  
Bosnia and Herzegovina



Certificate Registration No.	Location	Scope
44 100 081747-001	BH TELECOM d.d. Sarajevo Obala Kulina Bana 8 71000 Sarajevo Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-003	BH TELECOM d.d. Sarajevo Bulevar Meše Selimovića 18 71000 Sarajevo Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-006	BH TELECOM d.d. Sarajevo Direkcija Sarajevo Zmaja od Bosne 88 71000 Sarajevo Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-007	BH TELECOM d.d. Sarajevo Bulevar Meše Selimovića 18 71000 Sarajevo Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks

## ANNEX

to Certificate Registration No. 44 100 081747  
ISO 9001 : 2015

**BH TELECOM d.d. Sarajevo**  
Franca Lehara 7  
71000 Sarajevo  
Bosnia and Herzegovina



Certificate Registration No.	Location	Scope
44 100 081747-008	BH TELECOM d.d. Sarajevo Direkcija Zenica Masarykova 46 72000 Zenica Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-009	BH TELECOM d.d. Sarajevo Direkcija Travnik Prnjavor 11 72270 Travnik Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-010	BH TELECOM d.d. Sarajevo Direkcija Mostar Maršala Tita bb 88000 Mostar Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-011	BH TELECOM d.d. Sarajevo Direkcija Bihać Bosanska 5 77000 Bihać Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks

## ANNEX

to Certificate Registration No. 44 100 081747  
ISO 9001 : 2015

**BH TELECOM d.d. Sarajevo**  
Franca Lehara 7  
71000 Sarajevo  
Bosnia and Herzegovina



Certificate Registration No.	Location	Scope
44 100 081747-012	BH TELECOM d.d. Sarajevo Direkcija Goražde Ferida Dizdarevića 3 73000 Goražde Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-013	BH TELECOM d.d. Sarajevo Direkcija Brčko Bulevar Mira 1/A 76000 Brčko Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks
44 100 081747-014	BH TELECOM d.d. Sarajevo Direkcija Banja Luka Jevrejska bb 51000 Banja Luka Bosnia and Herzegovina	Provision of telecommunications and other services via fixed and mobile networks

End of the List

  
Certification Body  
at TÜV NORD CERT GmbH

Zagreb, 2023-11-15

TÜV NORD CERT GmbH

Am TÜV 1

45307 Essen

[www.tuev-nord-cert.com](http://www.tuev-nord-cert.com)



Deutsche  
Akkreditierungsstelle  
D-ZM-12007-01-00